

Job Title

Family Support Worker

Position Type: Full-time (up to 40 hours/week), Permanent

Location: Ahousaht Wellness Center, Ahousaht, BC

Reports To: Wellness Center Coordinator / Executive Director

Position Summary

The Family Support Worker (FSW) plays a vital role in supporting families of individuals who are participating in healing programs at the Ahousaht Wellness Center. The FSW works closely with residents, their families, and the Wellness Team to strengthen family relationships, build understanding, and create individualized wellness and reintegration plans. This role helps ensure continued support and stability for individuals who have completed or are transitioning from the Wellness Center back into daily life in the community.

Key Responsibilities

- Build and maintain supportive relationships with families of Wellness Center residents.
- Work with residents and family members to develop **individual wellness and reintegration plans** that reflect cultural values, safety, and long-term healing goals.
- Facilitate communication between residents, family members, and program staff to support understanding and trust.
- Provide **culturally safe and trauma-informed support** during the reintegration process, including mediation or joint discussions when appropriate.
- Assist families in accessing ongoing community supports, cultural guidance, and follow-up services once a resident returns home.
- Participate in case management meetings and contribute to the continuity of care plan for each resident.
- Support or host family workshops, talking circles, and cultural gatherings that promote family healing and connection.
- Maintain accurate and confidential documentation of support activities.
- Collaborate with the Wellness Team, Elders, and leadership to ensure all work aligns with Ahousaht values and community wellness priorities.

Qualifications and Skills

- Experience supporting families in healing, reintegration, or community wellness settings.
- Strong interpersonal skills and ability to listen and communicate in a caring, non-judgmental way.
- Training or experience in trauma-informed practice and conflict resolution.
- Understanding of Ahousaht culture, values, and family structures (or willingness to learn).
- Knowledge of local community resources and social support systems.
- Diploma or certificate in Social Services, Human Services, or a related field — or equivalent lived/community experience.
- Must maintain confidentiality and professional boundaries.
- Criminal record and vulnerable sector check required.

Working Conditions

- Monday to Friday, with flexibility for evening or weekend family meetings and events.
- Combination of office, home, and community-based work (possible travel for follow-up with families).
- Collaborative, team-oriented environment centered on wellness and cultural safety.

How to Apply

Submit your resume and a short cover letter to the **Ahousaht Wellness Center Coordinator** at info.wellness@ahousaht.ca or drop off at the Wellness Center. Applications accepted until positions are filled.